



## Investors' presentation, Vontobel Summer Conference

May 20, 2015 | Tobias Knechtle (CFO), Mladen Tomic (IR)

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# Agenda



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1	Valora at a glance
2	Review FY 2014 results and key financials
3	A multi-dimensional transformation
4	Outlook

# Overview businesses and markets

Progressing focus on core business and portfolio strengths

## Businesses



valora retail



**Clear positioned network with highly attractive formats in four countries**

- A market leader in small outlet retail, selling convenience products through a network of standard format sales points, located at heavily frequented sites.



Ditsch  
BREZELKÖNIG



**1<sup>st</sup> class lye-bread products through own and high efficient production**

- Market leader with focus on one product category, three highly efficient production facilities, modern outlet networks and a substantial geographical coverage.

## Markets and portfolio

### Retail markets



### POS portfolio

- ~ 2 600 locations
- ~ 40% high frequency
- ~ 50% of gross profit from food
- ~ 65% of gross profit from high frequency
- > 1.5 million customers per day
- 7 successful formats



### Production

- Market leader in lye bread production
- Growing worldwide distribution

- **Trade Business** – classified as «held for sale»



# Valora – European micro-retailer

Most important formats

valora



„Treat yourself“

Instant satisfaction



„365 days a year; from early till late“

Shopping enjoyment



„Thought for the journey“

Reading enjoyment



„Caffè e Passione“

Coffee to enjoy



„Tradition since 1919“

Always crispy, always fresh, always Ditsch



„In pretzel territory“

Constant freshness



„Proximity“

Leading player in the Swiss travel retail market



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# Agenda



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1

Valora at a glance

2

**Review FY 2014 results and key financials**

3

A multi-dimensional transformation

4

Outlook

# Introduction to FY 2014 results

Transformation process with considerable influence on set of figures

## Structural transformation

### 1 Divestment of Valora Services



### 2 Reclassification of Valora Trade as «held for sale»



## Separation in continuing and discontinued operations in P&L and balance sheet

- Profit & Loss: up to EBIT all figures 2014 and 2013 show continued operations only
- Balance Sheet: 2013 adjusted where indicated

## Further influence factors on results

### Extraordinary charges and one-offs

- CHF -10.3 million «IAS 19» pension fund conversion rate changes (2013)
- CHF -7.0 million Press margin effect through sale of services (2013)
- CHF -19.1 million Retail Germany reassessment intangible assets and other one-offs (2014)
- CHF -3.9 million Acquisition Naville and investments in new services (2014)
- CHF +2.8 million Panini (2014)

## Effect on reported figures

Recently acquired Naville consolidated as of March 2015

# Core business achieves good results

Key developments in individual business areas

valora



## Retail Switzerland | Austria

- Refurbished outlets performing well
- Weaker press margins/volumes offset with other categories



## Retail Germany | Luxembourg

- A profitable network in transition
- Impairment charges on intangibles



## Ditsch | Brezelkönig

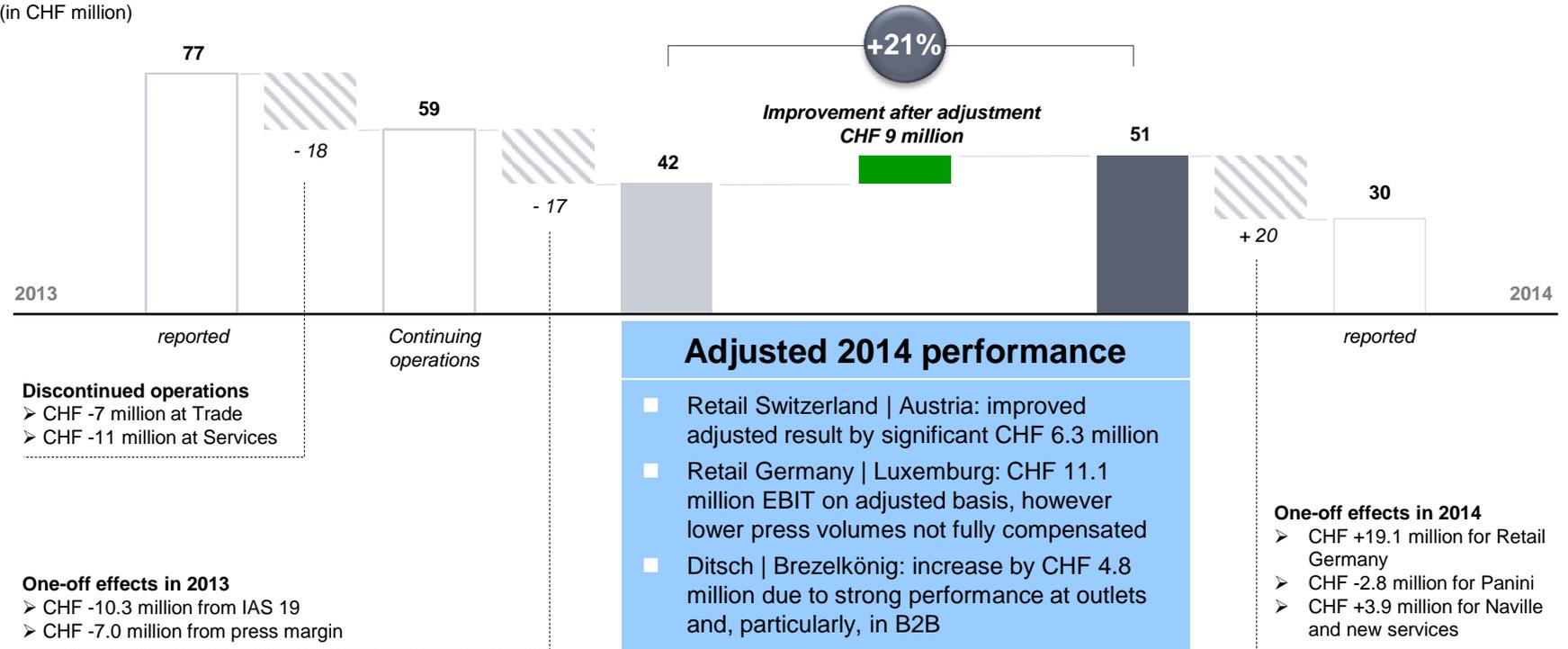
- Network expansion in line with expectations
- Total of 12 new stores despite streamlining
- Excellent results from B2B business
- Very strong profitability through highly efficient network and economies of scale



# Strong adjusted performance in core business

Group EBIT for 2014 compared to 2013

(in CHF million)



# Strong network and multifaceted format portfolio

Valora Group net revenues 1/3

## k kiosk



### # outlets

2 608\*

12  
68

1 255

1 273

2014

Format	Own	Agency	Franchise	Partner***
R&B	12	-	-	-
k kiosk	-	68	-	-
k kiosk	465	374	-	-
avec	69	-	61	-
R&B	20	13	-	-
B&B	37	-	-	-
N NAVILLE	-	175**	-	-
BEELEKÖNIG	1	40	-	-
CIGO	34	-	133	160
k kiosk	88	-	165	164
ServiceStore	54	-	100	3
R&B	165	-	-	-
Ditsch	-	207	-	-
<b>Total</b>	<b>945</b>	<b>877</b>	<b>459</b>	<b>327</b>

### Comments

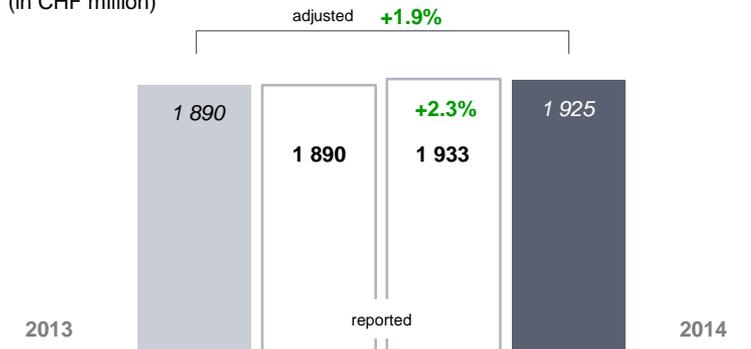
- Geographical split of network  
49% Switzerland | Austria  
51% Germany | Luxemburg
- Allocation of operating model  
36% own stores  
34% agencies  
18% franchise  
12% partners
- Attractive opportunities in Switzerland now that Naville provides nationwide market coverage

\* excl. wholesale only clients | \*\* Naville from March 1, 2015 only | \*\*\* Valora controlled

# Balanced growth in Retail and Ditsch

Valora Group net revenues 2/3

(in CHF million)



## Net revenues

- Group: reported growth well balanced within Retail CHF +20 million and Ditsch/BK CHF +23 million
- Retail CH|AT: compensating decline in press volumes despite more focused network (adj. for Panini)
- Retail DE|LUX: increasing revenues from tobacco and own operated outlets (adj. for Panini)
- Ditsch: growing network and strong B2B revenues
- Brezelkönig: growing outlet network

Division   Country <i>in CHF million</i>	FY 2013	FY 2014	Δ in %
<b>Retail</b>	<b>1 692.1</b>	<b>1 712.1</b>	<b>1.2</b>
CH   AT	1 225.6	1 232.5	0.6
DE   Lux	466.5	479.6	2.8
<b>Ditsch   Brezelkönig</b>	<b>197.6</b>	<b>220.5</b>	<b>11.5</b>
Ditsch	144.6	163.7	13.2
Brezelkönig	53.0	56.7	7.0
<b>Valora Group</b>	<b>1 889.8</b>	<b>1 932.6</b>	<b>2.3</b>
Switzerland	1 261.5	1 272.3	0.9
Europe	628.3	660.3	5.1

# Net revenues by format and country

Valora Group net revenues 3/3

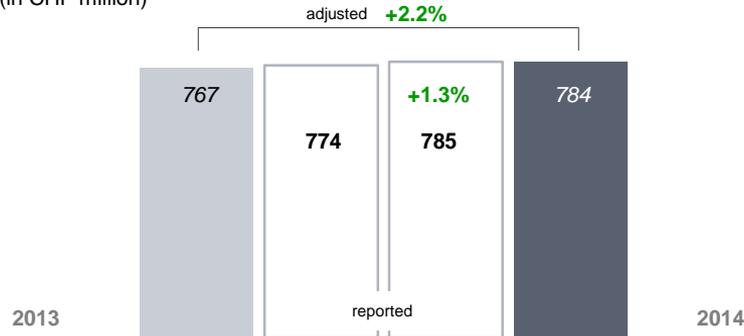
Format   Country <i>in CHF million</i>	FY 2013	FY 2014	Δ in %
<b>kkiosk</b>	<b>1 065.9</b>	<b>1 085.2</b>	<b>1.8</b>
Switzerland	871.7	874.9	0.4
Germany & <b>cico</b>	103.7	120.3	16.1
Luxembourg	90.5	90.0	-0.6
<b>F&amp;B</b>	<b>327.7</b>	<b>320.5</b>	<b>-2.2</b>
Switzerland	76.7	80.5	5.0
Germany	233.8	223.2	-4.6
Austria	17.2	16.9	-2.0
<b>avec.</b>	<b>224.1</b>	<b>227.7</b>	<b>1.6</b>
<b>ServiceStore</b>	<b>38.5</b>	<b>46.2</b>	<b>19.9</b>
	<b>35.8</b>	<b>32.5</b>	<b>-9.2</b>
<b>Ditsch</b>	<b>144.6</b>	<b>163.7</b>	<b>13.2</b>
	<b>53.0</b>	<b>56.7</b>	<b>7.0</b>



# Adjusted gross profit up thanks to Ditsch|Brezelkönig and Retail

## Valora Group gross profit

(in CHF million)



### Gross profit

- Group: up by CHF 10 million despite negative one-offs (CHF -6.5 million) in both years
- Retail CH|AT: good results despite negative press volumes, focus on network and after adjustment for lower press margin and Panini (CHF +3.1 million)
- Retail DE|LUX: manage to compensate for decline in press volumes (adj. for CHF 2.3 million one-offs)
- Ditsch|Brezelkönig: strong growth (CHF +15 million) largely due to strong B2B performance

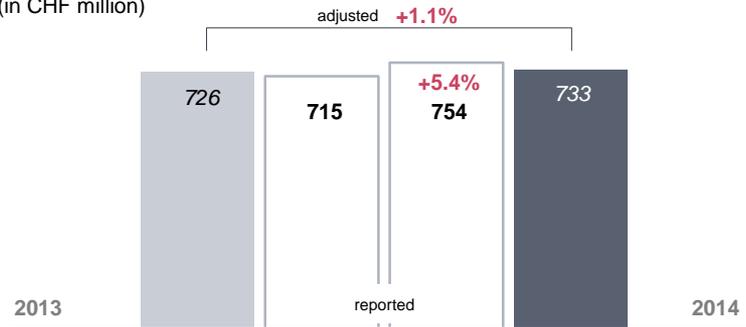


Division   Country <i>in CHF million</i>	FY 2013	FY 2014	Δ in %
<b>Retail</b>	<b>624.9</b>	<b>620.6</b>	<b>-0.7</b>
CH   AT	448.4	446.3	-0.5
DE   Lux	176.5	174.3	-1.3
<b>Ditsch   Brezelkönig</b>	<b>149.5</b>	<b>164.0</b>	<b>9.7</b>
<b>Valora Group</b>	<b>774.5</b>	<b>784.6</b>	<b>1.3</b>

# Good levels of cost efficiency after adjusting for one-offs

## Valora Group operating costs

(in CHF million)



### Operating costs (net of «Other income»)

- Group: after adjusting for CHF 31 million in one-offs (IAS 19 in CH, Retail Germany revaluation, project costs) improved cost ratio (+0.3pP)
- Ditsch|Brezelkönig: production volumes increase lead to improved cost ratio
- Retail CH|AT: lower adj. operating costs by CHF 3.3 million thanks to reduced spending on advertising and optimised personnel cost
- Retail DE|LUX: adj. increase by CHF 2.2 million as bearing greater share of Group internal IT-costs and increased number of POS operated by Valora

Division   Country <small>in CHF million</small>	FY 2013	FY 2014	Δ in %
<b>Retail</b>	<b>-586.9</b>	<b>-610.6</b>	<b>4.0</b>
CH   AT	-424.6	-429.3	1.1
DE   Lux	-162.3	-181.3	11.7
<b>Ditsch   Brezelkönig</b>	<b>-123.2</b>	<b>-132.8</b>	<b>7.8</b>
<b>Other</b>	<b>-5.3</b>	<b>-10.7</b>	<b>102.9</b>
<b>Valora Group</b>	<b>-715.4</b>	<b>-754.1</b>	<b>5.4</b>

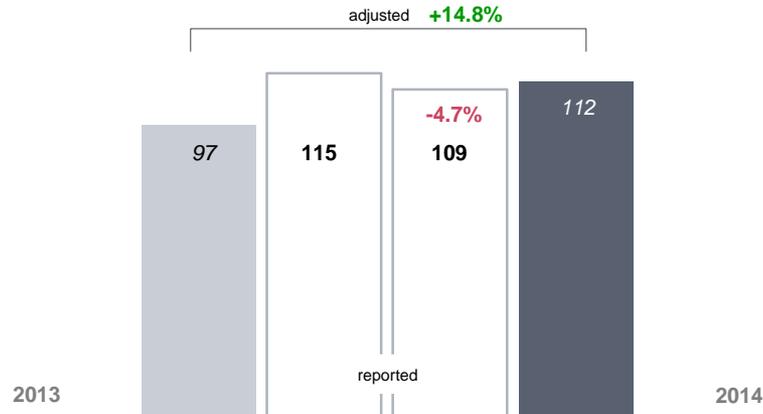


# Core business raises EBIT by some 21%

Valora Group profitability 1/2

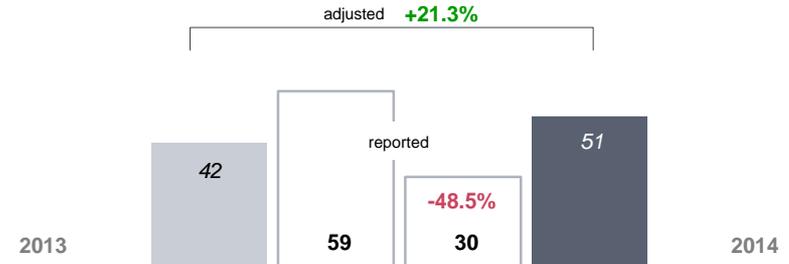


(in CHF million)



## EBITDA

- Improved EBITDA after adjusting for one-offs
- Retail CH|AT and Ditsch|Brezelkönig most significantly contributed to adjusted result



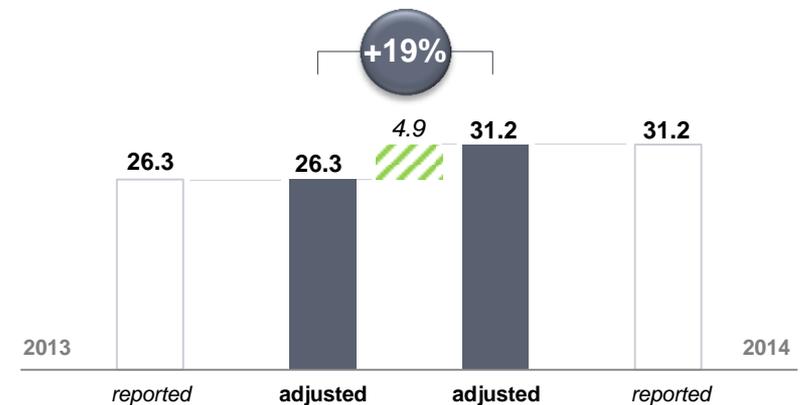
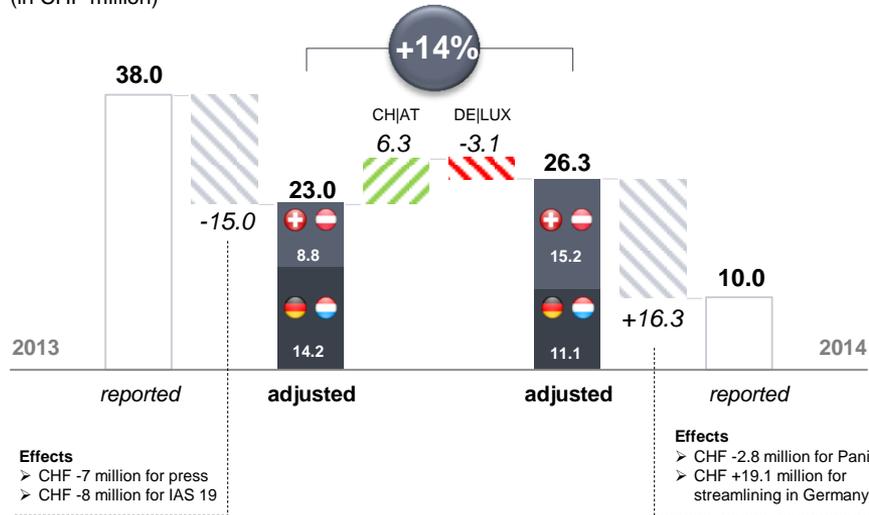
## EBIT

- Retail DE|LUX: contributing CHF 11.1 million in EBIT after adjusting for one-offs (CHF 19.1 million)
- Retail CH|AT with CHF +6.3 million and Ditsch|Brezelkönig with CHF +4.9 million achieved strong growth

# Retail Switzerland and Ditsch|Brezelkönig post strong results

Valora Group profitability 2/2

(in CHF million)



## Adjusted performance Retail

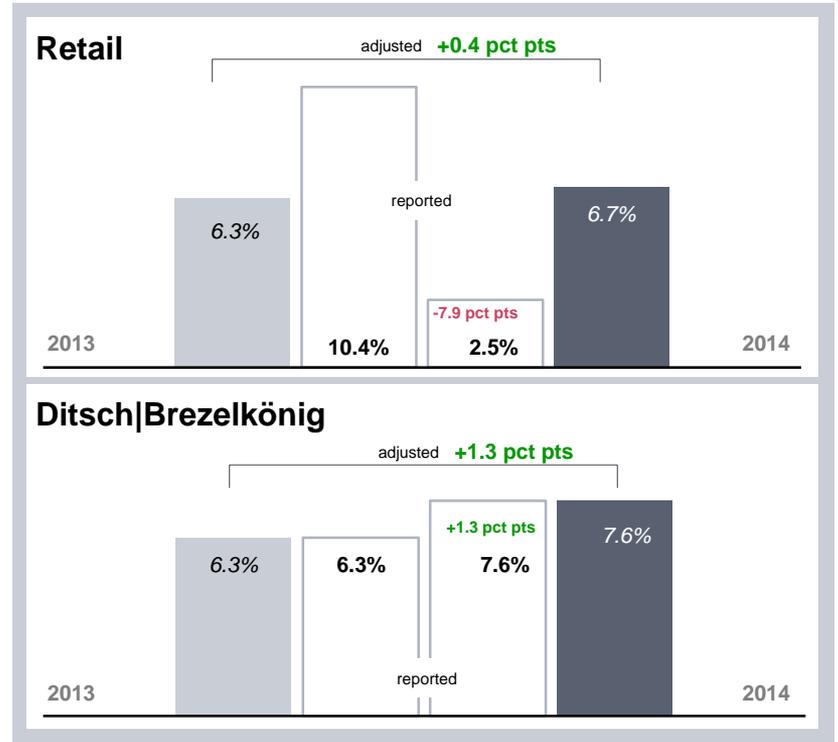
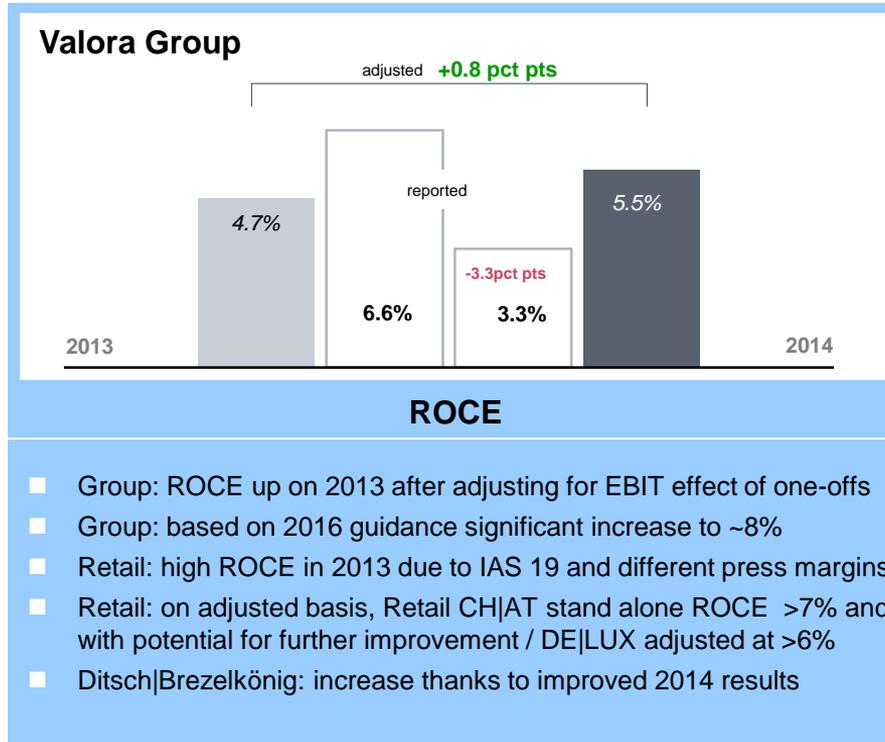
- Retail Switzerland: new product ranges, services and tobacco offset contraction in press volumes
- Retail Germany: lower due to press, public-transport strikes

## Adjusted performance Ditsch|Brezelkönig

- Strong growth at Ditsch thanks to B2B (with higher volumes) and retail through new locations
- German outlets impacted by public-transport strike

# ROCE (adj.) encouraging at divisional level | positive momentum

Based on 2016 guidance significant increase to ~8%



# Net loss in disc. operations lead to lower net profit

2014 net profit



Net profit (in CHF million)	FY 2013	FY 2014	Comments
<b>EBIT</b>	<b>59.1</b>	<b>30.5</b>	<ul style="list-style-type: none"> <li>Improved result from financing activities due to lower interest costs resulting from implementation of long-term financing strategy</li> <li>Net profit from discontinued operations comprised CHF -46.6 million at Trade, CHF 5 million at Services and proceeds from Services sale of CHF 32.4 million.</li> </ul>
Financing activities, net	-21.0	-17.1	
Result from associates   JVs	0.0	0.0	
<b>Earnings before taxes</b>	<b>38.1</b>	<b>13.3</b>	
Income taxes <i>Tax rate</i>	-8.8 -23.2%	2.1 <i>n.a.</i>	
<b>Net profit from continuing operations</b>	<b>29.2</b>	<b>15.4</b>	
Net profit from disc. operations	24.9	-9.1	
<b>Net Group profit</b>	<b>54.1</b>	<b>6.3</b>	

# Valora Trade with positive adjusted EBIT of CHF 3 million



Key financial metrics for Valora Trade – Discontinued operations

Trade division key 2014 metrics (in CHF million)	FY 2013	FY 2014	Comments
<b>Net revenues</b>	<b>794.5</b>	<b>616.6</b>	<ul style="list-style-type: none"> <li>■ Division reclassified due to disposal plans</li> <li>■ Goodwill reappraisal results in total impairment and special charges of CHF 52.4 million in 2014</li> <li>■ Revenues downturn due to change of business model in Switzerland (commission)</li> <li>■ Adjusted EBIT positive at CHF 3 million</li> <li>■ Numerous parties interested in acquiring division</li> </ul>
<i>Nordics</i>	<i>579.7</i>	<i>545.3</i>	
<i>Classic lines</i>	<i>439.7</i>	<i>415.4</i>	
<i>Cosmetics</i>	<i>140.0</i>	<i>129.9</i>	
<i>Germany   Austria</i>	<i>53.3</i>	<i>38.1</i>	
<i>Switzerland</i>	<i>161.5</i>	<i>33.2</i>	
<b>Gross profit</b>	<b>178.2</b>	<b>161.4</b>	
<i>Gross profit margin</i>	<i>22.4%</i>	<i>26.2%</i>	
<b>Operating costs (net)</b>	<b>-171.1</b>	<b>-180.3</b>	
<b>Net profit</b>	<b>8.5</b>	<b>-46.6</b>	
<b>EBIT adjusted</b>	<b>7.1</b>	<b>2.6</b>	

# Strong equity cover of 44% | leverage ratio 1.7x

Key balance-sheet metrics for 2014



Balance sheet (in CHF million)	FY 2013 <sup>1</sup>	FY 2014	Comments
<b>Total assets</b>	<b>1 630.9</b>	<b>1 434.3</b>	<ul style="list-style-type: none"> <li>■ Net working capital reduced thanks to streamlined inventory management and year-end initiatives</li> <li>■ Net debt within long-term target corridor and compliant with current financial covenants</li> <li>■ Capital employed equally distributed between Retail and Ditsch Brezelkönig</li> <li>■ Goodwill in core business slightly down due to currency-translation effects</li> </ul>
<b>Cash, cash equivalents</b>	<b>107.8</b>	<b>129.0</b>	
<b>Goodwill</b>	<b>367.2</b>	<b>362.6</b>	
<b>Net working capital</b> <i>NWC in % of net revenues</i>	<b>56.2</b> 3.0%	<b>49.2</b> 2.5%	
<b>Net debt</b> <i>Leverage ratio</i>	285.9 2.5x	253.6 2.3x	
<b>Net debt incl. disc. operations</b> <i>Leverage ratio incl. disc. operations</i>	219.2 1.9x	181.9 1.7x	
<b>Shareholders' equity</b> <i>Equity cover</i>	<b>730.3</b> 44.8%	<b>630.6</b> 44.0%	
<b>Capital employed<sup>2</sup></b>	<b>897.4</b>	<b>925.4</b>	

<sup>1</sup> adjusted – continued business

<sup>2</sup> average over five quarters and incl. cash

# Improved cash flow from operations

Cash flow performance in 2014



Cash flow (in CHF million and excl. discontinued operations)	FY 2013	FY 2014	Comments
<b>EBIT</b>	<b>59.1</b>	<b>30.5</b>	<ul style="list-style-type: none"> <li>■ Improvement in net working capital and current assets despite of strong production and sales volume increase at Ditsch B2B business</li> <li>■ Improved cash flow from operations despite one-off loss of press margin (CHF 7 million) and ongoing press volumes contraction</li> <li>■ Higher capital expenditure due to peak in Retail Switzerland investments and carry overs from 2013</li> </ul>
<i>Depreciation and amortisation</i>	55.6	78.8	
<b>EBITDA</b>	<b>114.7</b>	<b>109.3</b>	
Elimination of non-cash items	-2.7	0.5	
NWC and current assets	-4.1	-0.8	
Interest, tax expense (net)	-18.0	-17.1	
<b>Cash flow from operations</b>	<b>89.9</b>	<b>91.9</b>	
Capital expenditure	-42.7	-58.8	
Asset disposals	4.0	0.9	
<b>Cash flow from regular investment activities</b>	<b>-38.7</b>	<b>-57.9</b>	
<b>Free cash flow</b>	<b>51.2</b>	<b>34.0</b>	

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Valora at a glance

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Review FY 2014 results and key financials

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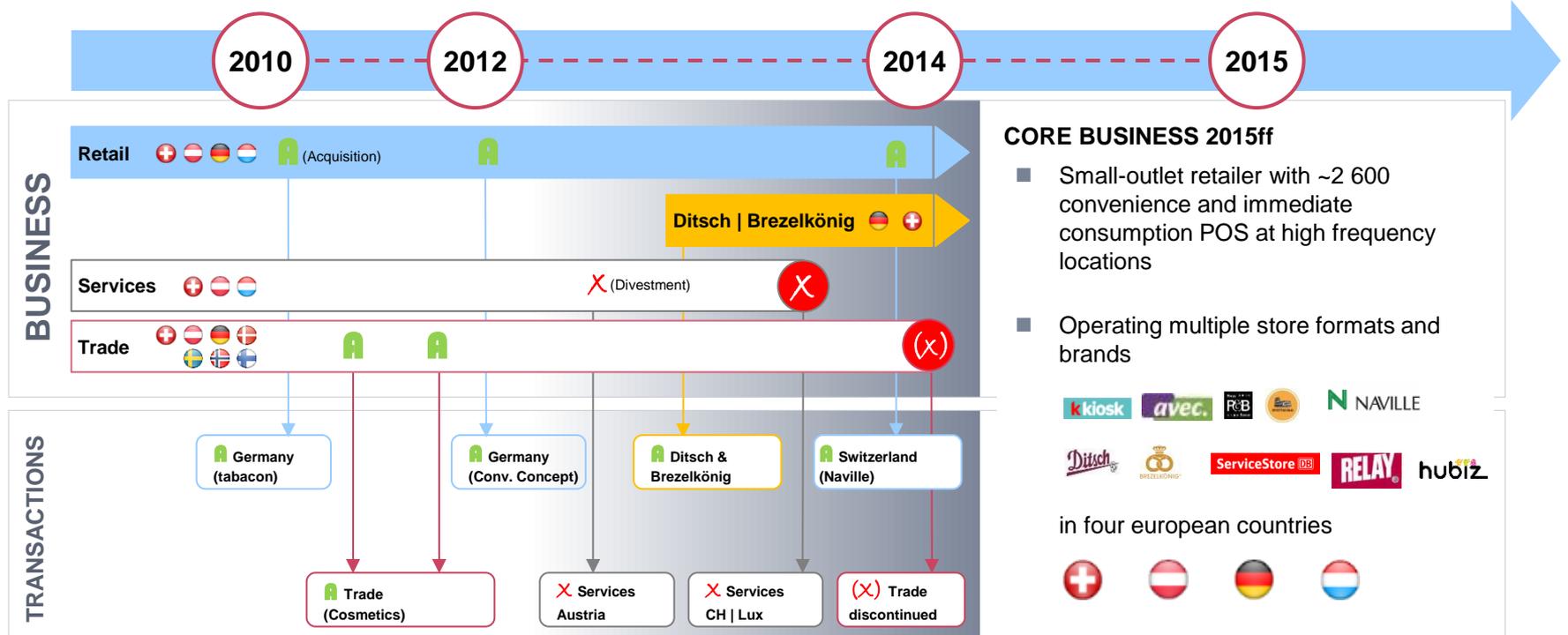
**A multi-dimensional transformation**

4

Outlook

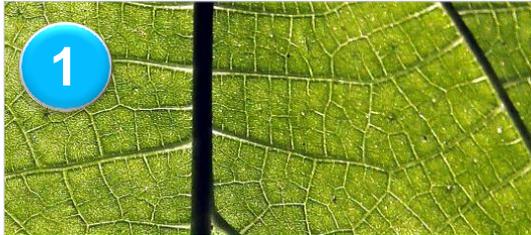
# Comprehensive focusing process now almost complete

From wholesale to retail



# A multidimensional process

Valora's transformation «from wholesale to retail»



## From wholesale to focused outlet retail/immediate consumption

- Exit wholesale activities (print wholesale/logistics CH, AT & LUX and planned divestment of Trade)
- Foothold in immediate consumption with strong vertical integration (production)
- Expansion of core business with existing and new formats (e.g. acquisition Naville)
- Improve cost efficiency and leverage synergies across group



## Expand and strengthening product range/locations

- Further expansion of food/beverages offerings
- Increase unique product brands (e.g. ok.- and Ditsch|Brezelkönig)
- Focus on high frequency locations
- Leverage vertical integration
- International expansion Ditsch|Brezelkönig



## Digital and services opportunities

- Focus on cross channel promotion and transaction services
  - Monster Deals
  - Pick-up / Drop-off
  - Payment and financing services as one focus area
- Further innovations to strengthen customer loyalty and value added offerings

# Expansion of market leadership as a lye-bread specialist

1st dimension: strong existing foothold in immediate consumption



## B2C

### International expansion

- Leveraging production capacity
- Opening and testing «Brezelkönig» on an international scale (e.g. Austria)
- Focus on franchising

### Concept addaptions

- Developing new locations with different footfall peaks («highstreet»)
- Pilot store in Germany
- Positive first results

## B2B

### Production & innovations

- Further growth through strategic partners in home markets (DACH)
- New products in existing assortment and penetration of new segments

### Worldwide markets

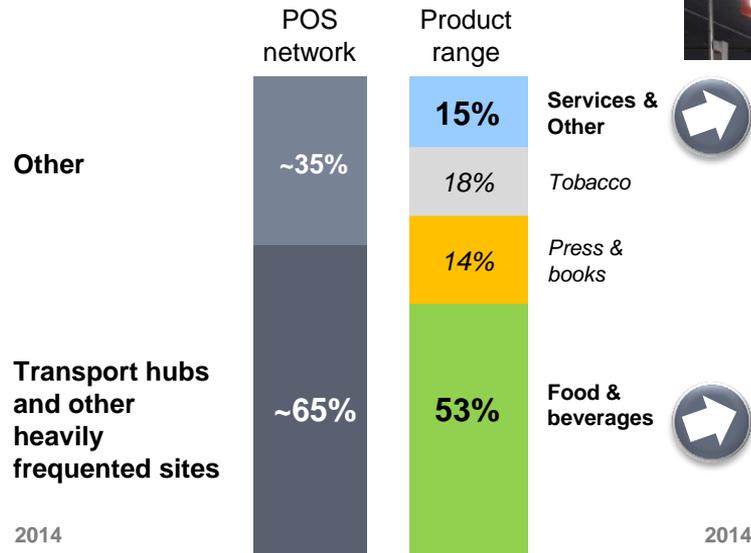
- Lye-bread as worldwide food trend
- Capture new/emerging markets
- Expand market leadership



# Core business generates already ~50% of gross profit with food

2nd dimension: strengthening of immediate consumption and services ongoing

## Gross profit (by site cluster and by product line Retail & Ditsch|Brezelkönig)



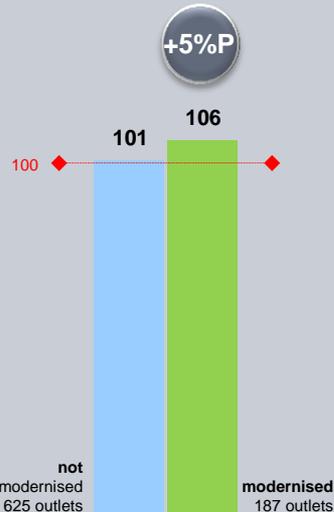
# Successful k kiosk modernisation programme in Switzerland

2nd dimension: incumbent retail core with higher share of food

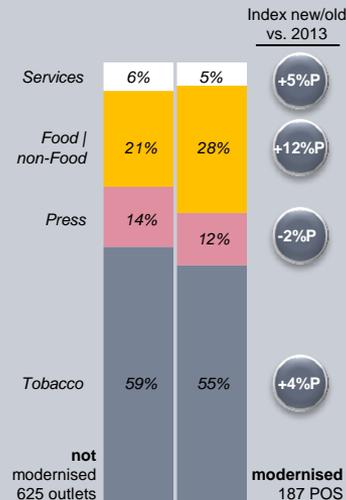


## Revenues at k kiosk Switzerland

Index 2014 net revenues (vs. 2013)



2014 net revenues by category in %



## Comments

- In total more than 200 POS modernised and initiative full on track
- 187 POS fully comparable and indicating impressive index of 106.4
- Refurbished stores clearly offset effect of lower press sales
- Moreover, modernized stores reducing also dependence on tobacco
- Optimised product-range composition makes for intrinsic margin increase (food)
- Testing/evaluating shop-in-shop concepts (k kiosk & Starbucks | avec. & Spettacolo)
- Modernisation of further ~100 outlets planned for 2015

# Growth strategy based on existing success factors and innovation



3rd dimension: introducing new services

Growth strategy				Comments
Strategic success factors	Locations, IT-systems, opening hours			
Competences & potential	<b>«Access»</b> <ul style="list-style-type: none"><li>■ Order</li><li>■ Collect</li><li>■ Customer contact</li></ul> 	<b>«Cross channel»</b> <ul style="list-style-type: none"><li>■ Identify and verify</li><li>■ Register and activate</li></ul> 	<b>«Transaction services»</b> <ul style="list-style-type: none"><li>■ Pay</li><li>■ Pay out</li><li>■ Load</li></ul> 	<ul style="list-style-type: none"><li>■ Services as one of the drivers within Valoras' current transformation process</li><li>■ Combination of physical network and digital services as major opportunity for sustainable increase of profitability</li><li>■ Introduction of new products and services within the range of «loyalty», «payment» and further client oriented «financing services»</li><li>■ Existing transaction services with impressive growth in number of transactions (+33%) and commissions (+46%) from 2013 to 2014</li></ul> 

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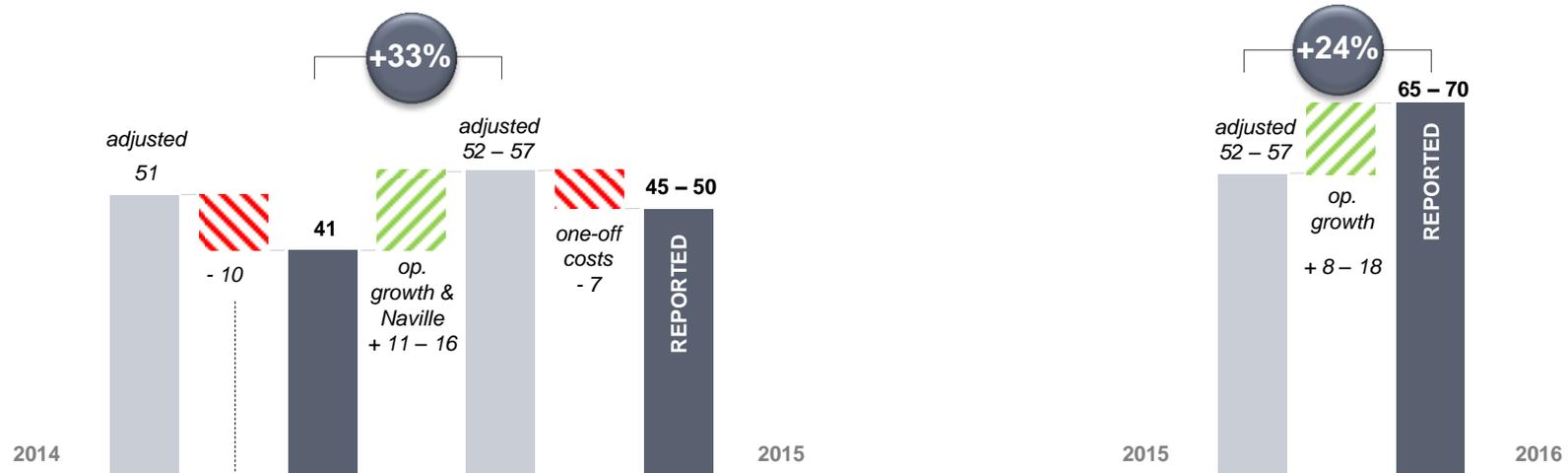
A multi-dimensional transformation

4

**Outlook**

# Significant increase in profitability in 2015|2016 on comparable basis **valora**

## Outlook



EUR/CHF @ parity  
 > CHF -10 million

### 2015 | 2016 guidance

- Ambitious improvements planned in 2015
  - Profitability increase despite challenging EUR/CHF exchange rate
  - Includes CHF 7 million one-off cost for new product line and Naville integration
- 2016 planned increasing profitability by 24%
- Appreciation driven by cost efficiency, new services and Naville results

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valora

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# Contacts



## Corporate calendar

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### Contacts

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### Corporate calendar

2015 General Meeting

Publication of 2015 first-half results

April 22, 2015

August 27, 2015

Please visit our website for more information regarding **VALORA**

[www.valora.com](http://www.valora.com)

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